

CONFIDENTIAL

**FAQs on the changes to TIP (Technology Innovation Programme) with effect from 1 February 2010**

**1. What are the changes to TIP with effect from 1 February 2010?**

**With effect from 1 February 2010**, the Infocomm Development Authority of Singapore (IDA) will have a new programme to encourage Small and Medium Enterprises (SMEs) to adopt IT for their businesses. In view of this, any application for IT implementations (such as ERP, CRM, POS systems, etc) under TIP have to reach SPRING on or before 31 January 2010. After 31 January 2010, SMEs, who would like to apply for grants to defray the costs of engaging external consultants to implement their IT systems, should do so under the IDA's new programme and approach IDA directly..

**2. What is the name of the new programme, the eligibility criteria, the support level, grant cap and supportable items?**

Details of the new programme will be available on IDA's website ([www.ida.gov.sg/sme](http://www.ida.gov.sg/sme)) starting from 1 February 2010.

**3. What is the rationale of this change?**

This is to align the various information technology (IT) related incentive schemes under IDA and SPRING. IDA will be the one-stop agency to support SMEs for their infocomm adoption and make it easier for SMEs to apply for the various grants to implement their IT systems.

**4. My company has submitted a TIP application for an IT implementation project in January 2010. Will the application be processed by SPRING or by IDA?**

Any TIP applications for IT projects received by SPRING on and before 31 January 2010 will be evaluated and processed by SPRING. SMEs have to ensure that the applications reach SPRING before the above deadline.

**5. What about TIP claims for grant reimbursement?**

Claims for all IT implementation projects that have been approved by SPRING under TIP will continue to be processed and reimbursed by SPRING.